

Bitterkalt!

If you have received a “Yellow Note”, i.e. notification of a cut off, you **only have 3 days in which to pay** before your electricity, gas or water is cut off.

We can help you stay warm. Please contact us immediately in the event of payment problems.



Electricity Gas Water

Payment problems?
Toll-free information hotline
0800 8765430

More information at:
www.sos-stromsperre.de

Türkçe, English, Français, русский



Zappenduster!

is a campaign by the Round Table on the topic of **Avoiding energy and water cut offs** in Bremen and Bremerhaven.

The Round Table is an initiative by swb in cooperation with:
Aktionsgemeinschaft arbeitsloser Bürgerinnen und Bürger e.V., Amt für Soziale Dienste Bremen, Der Senator für Umwelt, Bau und Verkehr, Die Senatorin für Soziales, Jugend, Frauen, Integration und Sport, Fachzentrum Schuldenberatung Bremen e.V., Jobcenter Bremen und Bremerhaven, Sozialamt Bremerhaven, Verbraucherzentrale Bremen e.V., Verein für Innere Mission in Bremen

Zappenduster!

Karanlıkta kalmayın. Don't get cut off.
Restez au courant. Не оставайтесь в темноте.



Act before it's too late!



www.sos-stromsperre.de



Staub trocken!

When electricity, water and gas are switched off, things get uncomfortable at home.

Showering, heating, cooking, TV and many other things of everyday life are no longer possible.

Don't let it come to that!



swb invoice arrives, no money, what to do?

Just contact our swb customer services directly regarding payment problems in order to find a solution together.

- **swb Customer Centre Bremen Mitte**
Am Wall | Sögestraße
- **swb Customer Centre Bremen Nord**
Reeder-Bischoff-Straße 61
- **swb Customer Centre Bremerhaven**
Bürgermeister-Smidt-Straße 49
- **swb Customer Centre opening hours:**
Monday to Friday 9 am to 6 pm
- **Telephone Customer Service**
Monday to Friday 8 am to 6 pm
Bremen: 0421/359-3590
Bremerhaven: 0471/477-1111

You can't pay your electricity, gas or water bill? You have already received a reminder with the threat of being cut off, or even a "Yellow Note"?

You can apply for financial support at the job centres, the Office for Social Services Bremen or the Social Security Office Bremen.

In addition, there are many advice centres in Bremen and Bremerhaven, where you can receive concrete help when you can't pay your bills.

Please get in contact and receive information at:



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